### Chapter 2

#### **■ Process Models**

Slide Set to accompany

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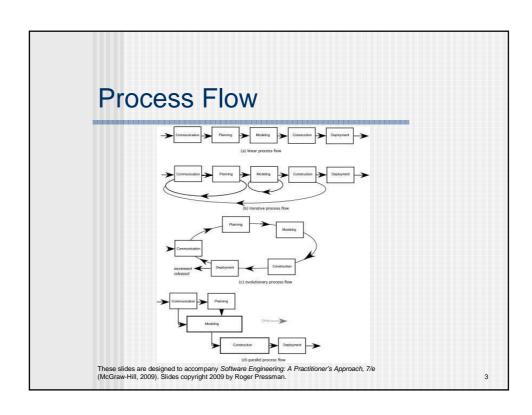
## A Generic Process Model

Software process



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2



# Identifying a Task Set

- A task set defines the actual work to be done to accomplish the objectives of a software engineering action.
  - A list of the task to be accomplished
  - A list of the work products to be produced
  - A list of the quality assurance filters to be applied

#### **Process Assessment and Improvement**

- Standard CMMI Assessment Method for Process Improvement (SCAMPI) — provides a five step process assessment model that incorporates five phases: initiating, diagnosing, establishing, acting and learning.
- CMM-Based Appraisal for Internal Process Improvement (CBA IPI)—provides a diagnostic technique for assessing the relative maturity of a software organization; uses the SEI CMM as the basis for the assessment [Dun01]
- SPICE—The SPICE (ISO/IEC15504) standard defines a set of requirements for software process assessment. The intent of the standard is to assist organizations in developing an objective evaluation of the efficacy of any defined software process. [ISO08]
- ISO 9001:2000 for Software—a generic standard that applies to any
  organization that wants to improve the overall quality of the products,
  systems, or services that it provides. Therefore, the standard is directly
  applicable to software organizations and companies. [Ant06]

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5

### **Prescriptive Models**

Prescriptive process models advocate an orderly approach to software engineering

That leads to a few questions

- If prescriptive process models strive for structure and order, are they inappropriate for a software world that thrives on change?
- Yet, if we reject traditional process models (and the order they imply) and replace them with something less structured, do we make it impossible to achieve coordination and coherence in software work?

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6

